

Kroger Community

Pharmacy

Residency Programs



The Kroger Company

crosses 20 divisions in 35 states with annual sales of more than \$100 billion, ranking them as one of the world's largest retailers. Additionally, The Kroger Company manages over 2200 pharmacies nationwide which include City Market, Dillon's, Fred Meyer, Fry's, King Sooper's, QFC, Ralphs, Smith's Food and Drug, Kroger Supermarkets, Harris Teeter, and most recently Roundy's. Our mission is to improve the lives of our patients and health of our communities by delivering quality care, optimal medication use, and better outcomes. In pursuit of this, we always live by our core values of integrity, honesty, respect, inclusion, diversity and safety. While performing traditional community pharmacy dispensing functions, Kroger is committed to providing a holistic, personalized, quality health experience.

Our everyday clinical services include

immunizations, medication therapy management, and point of care testing/screening. In addition, many of our pharmacies offer more intensive education and management programs such as diabetes and heart healthy coaching, diabetes self-management education (DSME), and weight management, and smoking cessation.

THE KROGER CO. FAMILY OF PHARMACIES



The following describes some of these programs as well as other pilot projects which serve as examples of our innovative methods to improve patient outcomes and decrease total healthcare costs.

Arizona



Midwestern University College
of Pharmacy

Ambulatory Care Residents provide clinical support for patients at the MWU Multispecialty Clinic, including medication management in diabetes, anticoagulation, general medication management, and drug information.

Academia The site provides experiences precepting and educating pharmacy students while earning a teaching certificate and conducting research at MWU-CPG.

Clinical Services At Fry's, residents participate in immunizations, health and wellness screenings, medication therapy management, medication synchronization, and health and wellness coaching programs.

Management & Leadership Residents work with corporate leaders at Fry's to learn business and financial operations, develop new clinical services, and implement strategies to enhance patient care.

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Arkansas



University of Arkansas for
Medical Sciences
Little Rock, Arkansas

Rachel Stafford
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Travel Services As a yellow fever immunization providers in the state, residents provide need vaccines and education for international travelers in addition obtaining necessary prescriptions for malaria, traveler's diarrhea and other disease.

Home Health Residents work with nurses, physical therapy, speech therapy and other disciplines to improve outcomes for high risk patients.

Ambulatory Care Residents work with an interdisciplinary team in our family medicine clinics at University Hospital or at our 12th Street Health and Wellness Clinic for underserved populations.

Patient Care Specialist Team Residents work closely with the division and district patient care teams to provide and improve our every day clinical services provided in our stores.

Certificate Programs Our program provides a Teaching Certificate Program and a Residency Research certificate program where residents work closely with a community pharmacy focused research team.

California



University of California San
Diego (UCSD)
La Jolla, California

Christina Mnatzaganian
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Ambulatory Care Resident will be exposed to Ralphs' experiences in addition to UCSD clinical experiences in Diabetes Self-Management Education, Family Medicine, Anticoagulation, MTM, and a Student-Run Free Clinic.

Teaching Certificate The teaching certificate is offered by the San Diego Pharmacy Residency Leadership Program.

Corporate Management Work alongside Corporate Management staff to develop skills in business development, workflow, human resources, program creation, drug information.

Faculty in Residence Work alongside shared University faculty within the community practice site to explore business opportunities, scale existing programs, refine current offerings, and precept students.

California



Western University of Health
Sciences
Los Angeles, California

Lord Sarino
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Corporate Management Work in conjunction with corporate management staff to develop new services, participate in business decisions, and evaluate current offerings.

Teaching Certificate Participate in lecturing for the University, OSCEs, APPE student orientations, and various precepting opportunities.

Interdisciplinary development Practice with various healthcare professionals through ambulatory care clinics, professional meetings, and direct presentations with various organizations.

Faculty in Residence Work alongside a shared faculty with the University and Ralphs Pharmacies to scale programs, explore business opportunities, and evaluate currently offered services.

Electives Specialty at retail, managed care, FQHC.

California



University of Southern
California
Los Angeles, California

Lord Sarino
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Teaching Certificate Proctor lectures, case conference, and OSCEs for USC School of Pharmacy as well as multiple precepting experience with Ralphs Pharmacy.

Electives Pain Management, Travel Health, Medication Therapy Management, Specialty at Retail, Independent Pharmacy.

Corporate Management Work with Corporate Management Staff to understand business operations, decision making, financial considerations, human resources, program development.

Patient Care Services MTM, Immunizations, Appointment Based Model, Travel Medicine, Health Screenings, Diabetes Management, Fitness/Nutrition/Weight Mgt coaching, Independently Furnished Hormonal Contraception and NRT.

Interdisciplinary Care Experiences will provide multiple exposures to other healthcare providers through direct working relationships, presentations, and possible publications for healthcare organizations .

Colorado



University of Colorado College of Pharmacy
Aurora, Colorado

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Ambulatory Care There are two ambulatory care sites associated with the residency. Sheridan Health Services treats an underserved population with a wide variety of chronic health conditions. The Presbyterian/St. Luke's clinic is located in a large medical center in the heart of Denver. Each resident staffs one of these primary care clinics one day a week throughout the residency year. Each site has fourth year pharmacy students from the University of Colorado who work under the resident.

Transitions of Care Residents participate in a bedside delivery program and transitions of care service at the University of Colorado Hospital. Aspects of the service include patient and provider education as well as follow up with the patient post-discharge.

Certificate Programs The residency offers a Teaching Certificate program through the University of Colorado and a Leadership Certificate program through the University of Colorado Hospital. Residents also participate in ASPIRE through Kaiser Permanente, which is a reoccurring group session designed to help residents properly design and carry out their research projects.

Corporate Management Residents work closely with King Soopers corporate pharmacy leaders to implement and improve services offered to patients in the pharmacy.

Clinical Services Residents are constantly involved in increasing and providing clinical services throughout the King Soopers division. This includes flu clinics, biometric screenings, health coaching, and MTM services. Residents also precept students on MTM rotations at King Soopers pharmacies.

Georgia



Mercer University College of Pharmacy
Atlanta, Georgia

Liza Chapman
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Teaching Opportunities Resident participates in Teaching Certificate Program with greater-Atlanta area residents. The resident is assigned a teaching preceptor that assists in developing and perfecting teaching style.

Ambulatory Care Resident completes a longitudinal ambulatory care experience with Grady Health System. The setting allows the resident to become more confident with making evidence-based clinical recommendations.

Drug Information The resident has the opportunity to work closely with the Drug Information Center Direction to research and answer drug information questions.

Leadership Resident works with district Patient Care Coordinator team to develop and implement strategies to improve clinical services within six pharmacies with diverse patient populations.

APRIE Journal Club Resident has the opportunity to attend and present at a journal club created for all practice setting residents in the greater Atlanta area.

Georgia



University of Georgia College of Pharmacy
Athens, Georgia

Liza Chapman
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Teaching Opportunities Residents are classified as graduate students and will receive a Graduate Certificate in Clinical Pharmacy along with receiving the UGA Resident Teaching Certificate Program upon completion.

Ambulatory Care Resident completes a longitudinal ambulatory care experience with ARMC Coumadin Clinic. The setting allows the resident to become more confident with making evidence-based clinical recommendations.

Leadership Resident works with district Patient Care Coordinator team to develop and implement strategies to improve clinical services within the Athens area pharmacies with diverse patient populations.

Disease State Management Resident has a longitudinal experience at the Mercy Health Center Pharmacology Clinic.

Indiana



Purdue University College of Pharmacy
Indianapolis, Indiana

Leslie Lake
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Patient Care During the year, the resident provides a wide variety of clinical services, including immunizations, MTM, and disease state management. The resident also spends time in an ambulatory care clinic.

Corporate Management The resident works closely with members of Kroger division leadership to learn essential pharmacy operation and clinical service development skills.

Research In partnership with Purdue, the resident completes a research project, which includes IRB and grant submission as well as writing a manuscript suitable for publication.

Teaching Certificate Over the course of the year, the resident participates in the Indiana Teaching Certificate Program, which includes precepting, lecturing and creating a teaching philosophy.

Kansas



University of Kansas School of Pharmacy

Wichita, Kansas

Dean Benton
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Ambulatory Care Residents will provide direct patient care, diabetes education and drug information, and will work directly with providers to develop care plans for patients.

Community Involvement Resident will serve on the Board of the American Diabetes Association (ADA) during their tenure as a resident. Residents will work directly with Board members to help plan events.

Academia Residents serve as co-preceptors for various APPE rotations throughout the year including clinical rotations such as MTM, Community, and Ambulatory Care. Residents also complete a Teaching Certificate.

Clinical Services Residents will perform several clinical services such as; MTM completion and integration into multiple high volume stores, coordination and operation of off-site flu clinics and screenings.

Kentucky



University of Kentucky College of Pharmacy

Lexington, Kentucky

William Grise
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Focus on Diabetes Resident will provide diabetes focused care in the Patient Care Center is an American Diabetes Association-accredited diabetes self-management education program.

Patient Care Specialist Team Resident will assist the district patient care teams in providing services such as immunizations, health/wellness and disease state management, and medication therapy management (MTM).

Advanced Community Practice Resident will apply clinical skills in community pharmacy setting, partner with national charities (i.e. ADA) to increase community awareness of disease states, and participate in community events that promote the services that Kroger Pharmacy provides.

Teaching Certificate Upon completion of requirements resident will receive the national Teaching Certificate for Pharmacists from the American Society of Health-System Pharmacists and the University of Kentucky College of Pharmacy.

Precepting Students Resident will have an opportunity to co-precept and teach student pharmacists on their Advanced Pharmacy Practice Experience rotations.

Kentucky



University of Kentucky College of Pharmacy

Louisville, Kentucky

Pheli Roberts
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Corporate Pharmacy Management Resident will work alongside Corporate Management staff to develop skills in business development, program creation, and various management experiences that will contribute to the execution and standardization of patient care.

Patient Care Specialist Team Resident will assist the district patient care teams in providing services such as immunizations, health/wellness and disease state management, and medication therapy management (MTM).

Advanced Community Practice Resident will apply clinical skills in community pharmacy setting, partner with national charitable organizations to increase community awareness, and participate in community events that promote the services that Kroger Pharmacy provides.

Teaching Certificate Upon completion of requirements resident will receive the national Teaching Certificate for Pharmacists from the American Society of Health-System Pharmacists and the University of Kentucky College of Pharmacy.

Precepting Students Resident will have an opportunity to co-precept and teach student pharmacists on their Advanced Pharmacy Practice Experience rotations.

North Carolina



University of North Carolina at Chapel Hill

Raleigh, North Carolina

Ouita Gatton
ouita.gatton@kroger.com

Patient Care : Resident provides MTM services for varied populations associated with a unique NC platform, in addition to providing point-of-care testing through employee health screenings and coaching programs.

Pharmacy Management Resident has district and division level pharmacy management opportunities.

Precepting Students Due to proximity to campus, resident has close working relationship with UNC and student organizations. Resident is responsible for organizing Karing with Kroger weekly events as well as precepts early and advanced student learners.

Teaching Certificate Resident has option to complete UNC teaching certificate program.

State Association Involvement Resident has ample opportunity to attend state association meetings with Site Coordinator.

Ohio



University of Toledo College of Pharmacy and Pharmaceutical Sciences (UTCPPS)
Holland, Ohio

Rachael Schimmel
rachael.schimmel@stores.kroger.com

MBA The resident will apply to the UT College of Business MBA program and take evening classes starting Fall semester after the start of the residency and continuing each semester throughout the 2 years.

PGY-2 Focus Develop advanced skills in leadership, management, administration and pharmacy advocacy required for clinical and/or operational management positions within a pharmacy chain or health system.

Diabetes Coaching Program Meet quarterly with diabetic City of Toledo employees enrolled in the program for the purpose of improving their diabetes-related care.

Ambulatory Care See patients in various outpatient clinics affiliated with the University of Toledo Medical Center.

Teaching Certificate Receive a Teaching Certificate after completing the UTCPPS Teaching Certificate Program.

Ohio



The Ohio State University College of Pharmacy
Columbus, Ohio

Brigid Groves
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PGY1 and PGY2 Combined Program Matching with the PGY1/2 program allows candidates to spend two years progressing and developing as a community pharmacy practitioner and leader.

Master of Science in Pharmacy Administration Over the course of two years, residents will take courses at Ohio State to earn an MS degree in Health-System Pharmacy Administration.

Divisional Leadership Rotation Residents spend time at the division office developing leadership and management skills for operations, clinical aspects, human resources, and others.

Teaching Certificate Offered as an elective opportunity through Ohio State.

Electives Many different collaborations with ambulatory care, inpatient, urgent care, emergency medicine, and specialty pharmacy in the central Ohio area.

Ohio



The Ohio State University College of Pharmacy
Lewis Center, Ohio

Brigid Groves
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Patient Care Develop as comprehensive community practitioner through MTM, biometric screenings, diabetes coaching, immunizations, travel consults and more.

Practice Management Residents learn to coordinate a variety of patient care opportunities for both on-site and off-site events.

Teaching Certificate Offered in collaboration with Ohio State, residents deliver small and large group lectures as well as precept students.

Electives In collaboration with many sites throughout Columbus, can see acute care, ambulatory care, urgent care and others.

Ohio



University of Cincinnati College of Pharmacy
Cincinnati, Ohio

Stacey Frede
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PGY1 Program Residents will engage in longitudinal experiences such as direct patient care, practice management, collaborating with health care providers, and precepting pharmacy students in a community pharmacy.

PGY1/PGY2 Program Residents will work closely with corporate pharmacy leadership to gain experience in clinical service development and pharmacy operations with the opportunity to obtain a Master's in Health Outcomes.

Patient Care Residents will gain valuable patient care skills conducting MTM services, coaching appointments, and disease state management services.

Teaching Certificate Residents will gain experience teaching in the College of Pharmacy Skills Center and will have the opportunity to develop and teach an elective pharmacy course.

Community Involvement Residents will take part in community outreach programs, wellness promotion, and patient education events.

Oregon

FredMeyer

Washington State University
Portland, Oregon

Tara Pfund
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Prescribing Authority In Oregon, pharmacists have prescribing authority for hormonal contraceptive. Washington locations offer services through CDTAs, including prescribing of medications and services for minor ailments (i.e. animal bites, UTIs, Yeast Infections), acute needs (i.e. Fluoride, Tobacco Cessation, TB Testing) and emergency medications (i.e. Migraine Tx, Insulin, Epi-Pens).

Travel Services In addition to counseling services, pharmacists prescribe the necessary prescriptions (i.e. antimalarial, anti-diarrheal, and motion sickness) and immunizations to ready patients for their travel.

Interdisciplinary Clinic At the Vancouver Clinic (TVC), our local interdisciplinary clinic, residents have the opportunity to see the same patients in TVC as well as within Fred Meyer pharmacies due to a heavy shared patient load.

Unique Clinical Services Medication synchronization, appointment based model within a community pharmacy, Transition of Care Services conducted from the perspective of a community pharmacy.

Corporate Management and Leadership Residents work closely with corporate leaders at Fred Meyer to improve and grow the services offered in the pharmacy.

Tennessee



South College School of
Pharmacy
Knoxville, Tennessee

Denise E. Barker
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Teaching Certificate Residents are classified as a Clinical Instructor and will have teaching opportunities at the College. After successful completion of the residency and teaching certificate programs will earn the South College Teaching Certificate.

Ambulatory Care Resident completes a longitudinal ambulatory care experience with a outpatient ambulatory care clinic. The setting allows the resident to become more confident with making evidence-based clinical recommendations.

Management and Leadership The resident has a home staffing store. This allows for a broad experience in management & leadership, focusing on roles & responsibilities. Resident works with division Patient Care Coordinator team to develop and implement strategies to improve clinical services within the East Tennessee area pharmacies with diverse patient populations.

Disease State Management Resident has a longitudinal experience at the pharmacy working with AADE approved sites to deliver disease state management.

Immunizations The resident has extensive opportunity to participate and facilitate in off site business and industry immunization clinic.

Tennessee



University of Tennessee
College of Pharmacy
Memphis, Tennessee

Kenneth Hohmeier
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Patient Care Services The resident is integrated into the patient care team and provides numerous immunizations, biometric healthcare screenings, MTM, disease state management coaching, travel consults, & MedSync.

Teaching Certificate After successful completion of this required component of the residency program, the resident will receive a certificate from the UTHSC COP.

Transitions of Care The resident spends 1-2 days/week in a local hospital where Kroger has a Bedside Delivery Program. Responsibilities include attending discharge rounds & identifying/resolving medication related issues.

Management and Leadership The resident has a home staffing store & an office located in the division corporate offices. This allows for a broad experience in management & leadership, focusing on roles & responsibilities.

Community Pharmacy Rounds All community pharmacy residents affiliated with the UTHSC program meet weekly via video-conference. The residents conduct the meetings & topics vary between clinical, leadership, & research.

Tennessee



University of Tennessee
Health Science Center -
College of Pharmacy
Nashville, Tennessee

Kenneth Hohmeier
khohmeie@uthsc.edu

Patient Care Services The resident is integrated into the patient care team and provides numerous immunizations, biometric healthcare screenings, MTM, & disease state management coaching.

Teaching Certificate After successful completion of this required component of the residency program, the resident will receive a certificate from the UTHSC COP.

Management and Leadership The resident has a home staffing store & an office located in the division corporate offices. This allows for a broad experience in management & leadership, focusing on roles & responsibilities.

Community Pharmacy Rounds All community pharmacy residents affiliated with the UTHSC program meet weekly via video-conference. The residents conduct the meetings & topics vary between clinical, leadership, & research.

Utah



Roseman University of Health Sciences College of Pharmacy
Salt Lake City, Utah

Jaime Montuoro
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Patient Care Services Residents provide a variety of clinical services in the community pharmacy – in workflow and by appointment – and on-site with an employer. Services include immunizations, point-of-care testing, medication management and health coaching for patients with diabetes, heart disease, obesity and nicotine dependence, among others.

Leadership Residents work as a member of the management team at the pharmacy, district and division level, as well as of external groups. They gain skills needed to lead pharmacy operations and clinical services delivery.

Teaching Certificate Residents complete a teaching certificate program at Roseman University, and participate in multiple opportunities to educate students as a Roseman instructor. Teaching opportunities also extend to the practice site.

Public Health Collaboration Residents work with public health colleagues at the Utah Department of Health and local health departments to improve incorporation of pharmacists into team-based care models.

Virginia



Virginia Commonwealth University
Richmond, Virginia

Anne Harrison
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Patient Care Residents will provide direct patient care, disease state education, drug information, and will work directly with providers to develop care plans for patients.

Clinical Services Residents will perform several clinical services with a focus on MTM completion and integration into workflow, biometric screenings, and associate wellness coaching.

Immunizations Residents will gain experience with integrating immunization administration into workflow, and will help coordinate & execute off-site vaccine clinics that include routine and travel vaccinations.

Community Involvement/Diabetes Care Resident will plan monthly diabetes support group meetings at a Richmond store location, and will coordinate Kroger's participation with the American Diabetes Association (ADA) annual Step-Out Walk.

Teaching Certificate Residents will earn a teaching certificate from VCU, and will have various precepting opportunities with APPE and IPPE student pharmacists throughout the residency year.

Virginia



Virginia Commonwealth University
Charlottesville, Virginia

Andrea Brookhart
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Teaching Certificate Residents will be appointed as a Clinical Instructor at VCU and participate in the Practitioner-Teacher teaching certificate program, teaching and precepting students, as well as pharmacists and etc.

Ambulatory Care Residents have a longitudinal rotation at two different ambulatory care sites, providing patient care under a collaborative practice agreement and in collaboration with providers.

Immunizations Residents will gain experience with integrating immunization administration into workflow, and will help coordinate & execute off-site vaccine clinics that include routine and travel vaccinations.

Patient Care Residents provide patient care through MTM services, health coaching, and biometric screenings.

Electives Through the VCU program, residents are offered elective time to do rotations in Kroger Clinical Sales Management, at APhA Headquarters in D.C., or other options.

Virginia



Virginia Commonwealth University
Roanoke, Virginia

Jamie Remines
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Patient Care Residents provide patient care through MTM services, health coaching, and biometric screenings.

Immunizations Residents will gain experience with integrating immunization administration into workflow and help coordinate and execute off-site clinics that include routine and travel vaccinations.

Clinical Services Residents will participate in ambulatory care services at a local free clinic (including leading diabetes education classes) & be responsible for a drug information hotline for pharmacists.

Electives Through the VCU program, residents are offered elective time to do rotations in Kroger Clinical Sales Management, at APhA headquarters, or other options.

Teaching Certificate Residents will be appointed Clinical Instructor at VCU & earn a teaching certificate through participation in teaching and precepting students, as well as teaching/training pharmacists & technicians.

Washington



University of Washington
Bellevue, Washington

Marci Reynolds
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Travel Services The resident will follow a CDTA to prescribe necessary travel medications and immunizations, to read patients for their international travel.

Long-Term Care Consultant Pharmacy The resident joins consultant pharmacists at local LTC facilities providing medication review, patient and provider education and medication recommendations on a weekly basis.

Teaching Opportunities The resident will earn their teaching certificate through the UW School of Pharmacy and utilize their skills while teaching DO students and NP residents, as well as pharmacy students.

Corporate Management and Leadership The resident works with corporate leaders at QFC to improve and grow services offered in the pharmacy in the areas of finance, operations, marketing, HR and continuous quality improvement.

Diabetes Prevention Program The resident assists in teaching interactive classes to QFC associates at risk for developing diabetes based on the CDC's Diabetes Prevention program.

West Virginia



West Virginia University
Charleston, West Virginia

Shannon Gooden
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Patient Care with Diabetes Emphasis Residents will become providers for a state sponsored diabetes program (Face to Face) and counsel patients to help them manage their disease. Primary practice site is also seeking AADE Accreditation .

Diverse Patient Populations Resident will be exposed to a wide range of socioeconomic and educational backgrounds and will travel to diverse Kroger Pharmacy locations, including some in medically underserved areas of WV.

Advocacy Located in capitol city of Charleston WV, this site has opportunities to be involved in pharmacy legislation at the Capitol building during the legislative session, including Pharmacy Day at the Legislature.

State Association Involvement The site's Co Residency Program Director is currently President of the WV Pharmacist's Association and can offer involvement in this organization.

Teaching Certificate After successful course completion, including 2 semesters of didactic class work, teaching experiences, and discussions, the Resident will receive a Teaching Certificate from WVU.

West Virginia



West Virginia University
Morgantown, West Virginia

Julie Rumbach-Austin
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Ambulatory Care Once weekly, the resident is part of the healthcare team at local psychiatric facility. Focus on drug addictions & thought disorders.

Camp Kno-Koma Diabetes Camp Resident spends a week as medical staff for juveniles with diabetes. Hands on training with diabetes pumps and insulin dosing and correction factors.

Transition of Care Currently developing a program with a local long term care facility to assist with facility to home medication discharging.

Teaching Certificate Resident attends a class developed by former pharmacy school dean titled "Teach to Learn, Learn to Teach" and receives teaching certificate. This is in addition to numerous precepting opportunities.

Advocacy Resident attends state legislative day in Charleston, WV and goes to Capitol Hill in Washington, D.C.